

BENDIGO TELCO IS YOUR LOCAL NBN SPECIALIST

Say Goodbye to your line rental

Bendigo Telco's NBN Phone plans offer great value with included calls and low monthly access fees.

Best of all, connecting your phone to the NBN means you will never have to pay line rental again!



	NBN Home Starter	NBN Home Ultimate
Monthly Access Fee	\$15.00	\$55.00
Local & National Calls	Included	Included
Calls to Mobiles¹	\$2.00 for 2 Hours	Included
Call to 13 / 1300 Numbers	\$0.35 per call	\$0.35 per call

Things to know

- The NBN Phone service is not available as a standalone service. A limit of 2 phone numbers are available on the NBN Home Starter and NBN Home Ultimate plans.
- ¹ Calls to mobile on the Home Starter Plan have a \$0.45 call connection fee and a \$0.45 per minute call rate capped for 2 hours. After 2 hours, the charges revert back to \$0.45 per minute.
- Cost for a 2 min call on the NBN Home Starter plan for a mobile service is \$1.35.
- Bendigo Telco NBN Home Starter and NBN Home Ultimate plans come with Call waiting and Caller ID included. If you require features such as Messagebank, Call Forwarding or Call Return, a NBN Home Phone Feature Pack is available for \$7.50 per month.
- Up to 2 voice services are available on Bendigo Telco NBN Fixed Wireless and NBN Fibre plans.
- If porting an existing number, Bendigo Telco require a copy of your current providers Invoice for verification purposes.
- Paper invoices (A4) incur a fee of \$2.20 (including GST). Receiving your invoice via email does not incur a charge.

1300 228 123
bendigotelco.com.au

NBN PHONE PLANS – THINGS TO KNOW

Credit Assessment	All customers must pass our credit assessment to be eligible for these offers.
Availability	The NBN Phone Service is only available with Bendigo Telco's on-net NBN Broadband service. To check whether NBN Phone is available at your property, please contact Bendigo Telco. NBN Phone Plans are not available as a standalone service. Up to 2 voice services are available on Bendigo Telco NBN Fixed Wireless and NBN Fibre plans.
International Calls	A list of call rates for international destinations is available at www.bendigotelco.com.au
Hardware	The NBN Phone service is delivered over your NBN connection to your NBN router supplied by Bendigo Telco. In order to receive the NBN Phone service, you must use the hardware provided by Bendigo Telco.
Number Porting	<p>You may port your fixed line phone number onto your NBN Phone service. Phone number ports can take up to 10 weeks to complete. During the porting process, Bendigo Telco can supply a temporary number for you to use until your number has been ported.</p> <p>A copy of your current providers invoice is required for the successful port of your number/s.</p> <p>If porting an existing number, Bendigo Telco require a copy of your current providers Invoice for verification purposes.</p>
Battery Backup	NBN fibre services can be provided with an optional battery backup service. Please note that while the NBN Battery Backup Service will power the NBN NTD, it will not power the router required to connect you to the Bendigo Telco Network. As such, if you select to have the NBN Battery Backup installed, services such as NBN Broadband, voice services, medical and security alarms will still not work in the event of a power failure unless your router is backed up by a separate power supply.

This price list is effective April 2014. All prices include GST.

For full terms and conditions please refer to our Standard Form of Agreement and Acceptance Use Policy, copies of which are available on our website: www.bendigotelco.com.au. You must adhere to these terms when using this service.

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