



## Our Vision

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Bendigo Community Telco will be a lasting and meaningful community owned alternative to provide secure, innovative, cost efficient and effective telecommunications solutions.

## Our Mission

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We will reach our vision through:

- Honesty and integrity in all communications and dealings with customers, staff and suppliers.
- Maintaining a high level of local community corporate social responsibility.
- Respecting and valuing employees and providing training and experience for employee development.
- Paying a commercial and community dividend
- Providing quality customer service